



# ALBERTO P. DOLLER JR.

MARKETING SALES BUSINESS MANAGER

## CONTACT

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## EDUCATION

- SY 2007-2008  
DANSOLIHON NATIONAL  
HIGH SCHOOL
  - High School Graduate
- SY 2009-2010  
ASIAN BUSINESS  
COOPERATIVE ACADEMY
  - Three-Year Computer Science

## SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

## LANGUAGES

- English (Fluent)
- Filipino/Tagalog (Fluent)
- Cebuano (Fluent)

## PROFILE

I am driven by a passion for excellence and a commitment to serving others. I aspire to join a reputable organization where I can leverage my diverse experiences and skills. Guided by the principle of working wholeheartedly, I am dedicated to being a valuable team member for any organization that welcomes me.

## WORK EXPERIENCE

●	<b>MEDIATECH PHILS INC.</b> Virtual-Marketing Sales Manager	2021 - 2025
●	<b>FIS GLOBAL SOLUTIONS</b> Costumer Service Representative	2020 - 2021
●	<b>SYKES ASIA INC.</b> Costumer Service Representative	2019 - 2020
●	<b>2MD BPO SOLUTIONS</b> Operations Manager	2018 - 2019
●	<b>EPEFORMAX CONTACT CENTER</b> Costumer Service Representative	2017 - 2018
●	<b>HANDLES PRO-ONLINE MARKETING</b> Operations Manager	2016 - 2017
●	<b>THE RESULTS COMPANY</b> Customer Sales Associate / SME	2015 - 2016
●	<b>CONVERGYS PHILIPPINE INC.</b> Technical Support Professional II	2013 - 2015
●	<b>IMS-LAVACHE BLUE INC</b> Marketing Sales Representative	2012 - 2013

## TOOLS

- CRM
- ChatGPT
- Soft phone
- Microsoft Word
- Microsoft Excel